

**MEETING OF THE NHERI USER FORUM COMMITTEE**  
**February 22, 2021**

**MINUTES**

**In Attendance:** Stephanie S., Antonio, Liesel, Mohammad, Stephanie P., Wei, David, Maggie, Tori, Shane

**1. Approval of meeting minutes from January 11, 2021**

Mohammad made a motion to approve the minutes: Liesel second; no objections.

**2. Report from User Satisfaction Survey committee**

Liesel gave a presentation (attached here) and provided update on the annual survey. The recent development is that DesignSafe is conducting their 2021 annual survey in March and will append our 4 “Big Questions” to their survey and will send those data to us—they are already conducting their own survey (the timing coincides with ours).

For year 5, 2021, it was decided to have the same annual survey as in 2020 + 4 “Big Questions”. In Year 6 onward, UF will no longer conduct the annual survey and will only use the survey module data collected from facilities; these data will be aggregated by the User Form Evaluation Team.

**3. Other items**

The last NCO meeting was February 19th. Karina from ECO asked if the UF would plan to meet and have a networking event during the summer institute. Antonio suggested to have a joint meeting of the Governance. The update of the REU program and SI was discussed. The REU selection would be completed by the end of March with most of the facilities hosting them remotely. There were discussions on extending invitations to the SI to more experienced researchers (associate and professors) and practicing engineers. The general consensus was that the effort should be on support to early career researchers as stated in the plans.

Other topics addressed in the NCO meeting focused on the outcomes of the recent activities of the TTC and the NHERI wide metrics collection by the facilities.

Stephanie S. motioned to adjourn; Mohammad second. The meeting adjourned 4:39pm ET.

NHERI  
User Forum  
User Satisfaction Survey  
Review & Update

February 22, 2021

# Background

- *Year 1 2017*: Outsourced
- *Year 2 2018*: Subcommittee surveyed all NHERI users (including those who had not used facilities)
- *Year 3 2019*: Subcommittee separated populations into known and general NHERI users, generating two reports
  - After reviewing these data, the subcommittee opted to only survey known users in 2020
- *Year 4 2020*: Subcommittee surveyed known users
  - After feedback, the subcommittee developed an abbreviated 'module' of questions for use in 2021

# Current & Future

- *Year 5 2021*: Same annual survey as in 2020 + 4 “Big Questions”
  - Module data available starting in June to report on in July/August (soft rollout)
- In Year 6 onward, no longer conduct the annual survey
- Use only module data collected from facilities; these data will be aggregated by the User Form Evaluation Team

# Recent Developments

- DesignSafe is appending our 4 “Big Questions” to their 2021 annual survey and will send those data to us—they are already conducting their own survey (the timing coincides with ours)
- Still in conversation with Converge and seeking other outlets to have the 4 “Big Questions” addressed

# 4 “Big Questions”

1. My own research has been enhanced through my use of NHERI resources and/or my connection to the NHERI components.
2. The creation of NHERI has helped to advance research collaborations in the natural hazards research community.
3. I have reviewed the NHERI Science Plan – Version 1.0 and/or Version 2.0.
4. On a scale of 1 to 5, how likely are you to write future grant proposals that will involve the use of NHERI resources?